# **PBX** solution

# Panasonic ideas for life

# **Panasonic Solution Developer Network**

Panasonic is offering a PBX partner program (Panasonic Solution Developer Network for Communication Products) to offer integration between Panasonic PBX and 3rd party vendor applications. For the software vendors registered in the program, Panasonic provides the latest technical specification and support to our partners interoperability testing. The 3rd party vendor successfully tested the software product stated in this solution leaflet, in accordance with the 'self-test' specification provided by Panasonic.



# **Notification and Fraud Protection Solution**

### Type of Business and Merit

 Type of Business : Financial Services, Telephone Services, Distribution, Transportation, Manufacturing, Government, Publishing, Healthcare, Utilities, Insurance, Education, Services
Merit : Inbound/ Outbound Call Monitoring, Hot number list, Phone/ E-mail/ SMS messages, Call Fraud Protection, SMDR or CDR logs

## Application Name - Vendor

Dial Out Notification - Poltys Inc.

#### Overview

Poltys Dial Out Notification is a handy and effective tool for notifying predefined recipients via PBX extensions, Emails or cellular SMSs that a inbound and/or outbound call was placed to/ from an PBX extension.

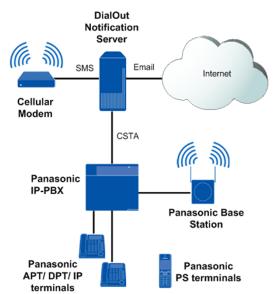
It allows you to protect for calling fraud by rejecting transfer and conference operations on predefined PBX trunks.

Additionally, Dial Out Notification can log any SMDR or CDR information allowing you to inspect and export it to PDF files.

## Main Feature

- Predefined hot number list
- Predefined phone extensions, ACD groups, email addresses and cellular phone numbers to be notified
- Predefined virtual trunk groups for transfer and conference allowance
- Notification message contains the extension/ trunk and for inbound and/ or outbound calls
- Provide supplementary CTI connection via CTIMUX for other Poltys CTI products
- Allow/ reject calls based on monitored stations monitored number matches
- Allow/ reject either transfer or conference operations carried out on PBX trunks
- Log SMDR/CDR information generated by PBX

## System Configuration



## Features

#### **Notification Parameters**

- •Destination extension or ACD Group for phone message
- •SMS phone number
- •SMS message
- •E-mail address
- •E-mail subject
- •Time Range (Full Time, Period of Time All week, Period of Time – Select days)
- •Rules (allow/ reject call)
- Rule type (inbound call/ outbound call/ both)

## **Virtual Trunk Groups**

Dial Out Notification allows you to define virtual trunk groups that instruct how the transfer and conference operations are carried out (i.e. allowed or rejected) on the trunks.

## Logging SMDR or CDR Information

Dial Out Notification allows you to log the SMDR or CDR information generated by PBX and export the information in PDF files.

#### SMS Configuration Panel

DialOut Notification			· ~
Admin Login Stations	Users Action Mail SMS MUX Configuration	Histor	y
COM Port:	LOM1	-	
Connection Speed:	9600	*	
Data Bits:	7	-	
Parity:	Even	•	
Stop Bits:	1		
Flow Control:	None	-	
Response timeout (s):	10		
	Ар	ply	

#### CTIMUX Configuration Panel

DialOut Notification	_ = ×
Admin Login Stations Users Action Mail	SMS MUX Configuration History Trunks
PBX Connection TCP/IP PBX IP+ [102.168.368.3	PBX Pert: [55555
Transport Layer	M.X Listening Ports 33334 Enable CDR reports Manage CDR Apply Restore

#### Station List Panel

Admir	Login Station	Users Action	Mail SMS MUX Config	uration History Trunk
rag (	a column header h	ere to group by that	column	
Pb	x Device	Type	Ext Name	Phone Code
14	5	None	145	Not registered
14	5	None	146	Not registered
14	7	None	147	Not registered
14	3	None	148	Not registered
20	3	Wireles PS	Christ PS	073:P5 KX-TD7690(2
20	1	Wireles PS	Nou Zecheru - PS	073:PS KX-TD7690(2
20	5	Wireles PS	Andrei Iluta - PS	073:P5 KX-TD7690(2
20-	4	Wireles PS	Boardroom PS	073:PS KX-TD7690(2
Gro	NID A	Trunk group	GTelecom	N/A
Gro	sup B	Trunk group	CrisTel	N/A

#### System Requirement PBX

## Vendor Application

				Vender Application		
Supported PBX	Panasonic	KX-TDA100/200/600 KX-TDE100/200/600 KX-NCP500/1000 KX-NS1000	OS	Microsoft <sup>®</sup> Windows <sup>®</sup> XP Professional SP3 Microsoft <sup>®</sup> Windows Vista <sup>®</sup> Business SP1, SP2 (UAC disabled) Microsoft <sup>®</sup> Windows <sup>®</sup> 7 Professional (UAC disabled) Microsoft <sup>®</sup> Windows <sup>®</sup> 8, including Pro version (UAC disabled) Microsoft <sup>®</sup> Windows Server <sup>®</sup> 2003 SP2 Microsoft <sup>®</sup> Windows Server <sup>®</sup> 2008 R2 SP1 (UAC disabled) Microsoft <sup>®</sup> Windows Server <sup>®</sup> 2012 (UAC disabled)		
Connocaen						
			CPU	Pentium <sup>®</sup> IV 1.4 GHz (or higher)		

RAM

## Application Vendor Information



Partner

Company Name : Poltys Inc. HDD 2 GB Minimum (installation)



Address: 3300 N. Main Street, Suite D Anderson, SC 29621-4128, USA Web: http://www.poltys.com

512 MB (or higher)



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